## RECOMMENDATION OF ADVERTISING COMMITTEE

On April 16, 2011, the Supreme Court of Iowa established a committee to study Iowa's lawyer advertising rules for the purpose of improving their effectiveness. In furtherance of the charge, the committee has held meetings, undertaken research, solicited public comment, and held public hearings. The committee now recommends new Iowa Rules of Professional Conduct and associated court rules concerning lawyer advertising.

The committee believes that the current advertising rules do not adequately address recent developments in the law and in advertising media. Of primary concern is the fact that the current restrictions likely cannot withstand constitutional scrutiny under First Amendment precedent. Furthermore, internet and new social media have truly globalized the practice of law. The current rules prevent the public from receiving relevant information about Iowa lawyers.

Close adherence to the American Bar Association's Model Rules of Professional Conduct is recommended for several reasons. First and foremost, the committee believes the Model Rules it recommends reflect the high ethical standards historically required of lawyers practicing in Iowa. Second, it is the committee's belief that uniformity with other jurisdictions carries several benefits. Common ethical obligations expressed in a uniform manner promote understanding and compliance by Iowa lawyers with Iowa's ethical rules as well as with similar rules in other jurisdictions in which Iowa lawyers practice. Uniformity also facilitates legal research of ethics and the interpretation of ethical obligations.

It is therefore the unanimous recommendation of the committee to adopt ABA Model Rules 7.1-7.6, and 1.18, with some notable changes.

- Rule 7.4 (d) ("Communication of Fields of Practice and Specialization") would be bolstered to specifically include a link back to the Rule 7.1 requirement that reference to the certification be truthful and verifiable, and not misleading. Also, a disclaimer would be added to the rule to make clear that the Supreme Court does not recognize certifications of specialty.
- Use of tradenames would be allowed under Rule 7.5, however registration would be required. It is recommended that the Court also create a new court rule that establishes the mechanism for

- trade name registration. A copy of proposed new Iowa Court Rule 49.4 is attached.
- The Model Rules at issue are currently in flux. The ABA Commission on Ethics 20/20 was established in 2009 to address the ethical and regulatory issues relating to new technology and the evolution of the legal profession. On February 21, 2012, the Commission released the final revised drafts of the Commission's proposals regarding Technology and Client Development. The changes have not yet been approved by the House of Delegates or the Board of Governors of the American Bar Association. The proposals are scheduled to go to the ABA House of Delegates in August of 2012.

Attached is a copy showing proposed changes to the Model Rules (including the changed proposed by the 20/20 Commission), and also a copy showing the Model Rules in their current form with strike-outs and additions.

In making these recommendations, the committee is relying upon adoption of the Model Rules with changes proposed by the 20/20 Commission. If the draft Model Rules undergo significant change, the Court should take into consideration these changes before making any final rule changes.

The work of the Committee, including research, public comments, forum minutes, and final recommendation, can be found on the Judicial Branch website at <a href="www.iowacourts.gov">www.iowacourts.gov</a>. Additional helpful resources include the Annotated Model Rules of Professional Conduct (2009) and the Center for Professional responsibility of the American Bar Association's website, <a href="https://www.americanbar.org/groups/professional\_responsibility">https://www.americanbar.org/groups/professional\_responsibility</a>.

## Rule 32:1.18 DUTIES TO PROSPECTIVE CLIENT

- (a) A person who communicates with a lawyer about the possibility of forming a client-lawyer relationship and has a reasonable expectation that the lawyer is willing to consider forming a client-lawyer relationship with respect to a matter is a prospective client.
- (b) Even when no client-lawyer relationship ensues, a lawyer who has learned information from a prospective client shall not use or reveal that information, except as rule 32: 1.9 would permit with respect to information of a former client.
- (c) A lawyer subject to paragraph (b) shall not represent a client with interests materially adverse to those of a prospective client in the same or a substantially related matter if the lawyer received information from the prospective client that could be significantly harmful to that person in the matter, except as provided in paragraph (d). If a lawyer is disqualified from representation under this paragraph, no lawyer in a firm with which that lawyer is associated may knowingly undertake or continue representation in such a matter, except as provided in paragraph (d).
- 18 (d) When the lawyer has received disqualifying information as defined in 19 paragraph (c), representation is permissible if:
  - (1) both the affected client and the prospective client have given informed consent, confirmed in writing, or:
- 22 (2) the lawyer who received the information took reasonable measures to 23 avoid exposure to more disqualifying information than was reasonably 24 necessary to determine whether to represent the prospective client; and
  - (i) the disqualified lawyer is timely screened from any participation in the matter and is apportioned no part of the fee therefrom; and
  - (ii) written notice is promptly given to the prospective client.

#### Comment

- [1] Prospective clients, like clients, may disclose information to a lawyer, place documents or other property in the lawyer's custody, or rely on the lawyer's advice. A lawyer's communications with a prospective client usually are limited in time and depth and leave both the prospective client and the lawyer free (and sometimes required) to proceed no further. Hence, prospective clients should receive some but not all of the protection afforded clients.
- [2] Not all persons who communicate information to a lawyer are entitled to protection under this rule. A person who communicates information

unilaterally to a lawyer, without any reasonable expectation that the lawyer is willing to discuss the possibility of forming a client-lawyer relationship, is not a "prospective client" within the meaning of paragraph (a). Moreover, a person who communicates with a lawyer for the purpose of disqualifying the lawyer is not a "prospective client."

[3] A person becomes a prospective client when that person communicates with a lawyer under circumstances where the person has a reasonable expectation that the lawyer is willing to consider forming a client-lawyer relationship. The reasonableness of the person's expectations may depend on a number of factors, including whether the lawyer encouraged or solicited inquiries about a proposed representation; whether the lawyer previously represented or declined to represent the person; whether the person, prior to communicating with the lawyer, encountered any warnings or cautionary statements that were intended to limit, condition, waive or disclaim the lawyer's obligations; whether those warnings or cautionary statements were clear and reasonably understandable; and whether the lawyer acted or communicated in a manner that was contrary to the warnings or cautionary statements. For example, if a lawyer's website encourages a website visitor to submit a personal inquiry about a proposed representation and the website fails to include any cautionary language, the person submitting the information could become a prospective client. In contrast, if a lawyer's website does not expressly encourage or solicit inquiries about a proposed representation and merely offers general information about legal topics or information about the lawyer or the lawyer's firm, such as the lawyer's contact information, experience, and areas of practice, this information alone is typically insufficient to create a reasonable expectation that the lawyer is willing to consider forming a client-lawyer relationship.

[4] It is often necessary for a prospective client to reveal information to the lawyer during an initial consultation prior to the decision about formation of a client-lawyer relationship. The lawyer often must learn such information to determine whether there is a conflict of interest with an existing client and whether the matter is one that the lawyer is willing to undertake. Paragraph (b) prohibits the lawyer from using or revealing that information, except as permitted by rule 32:1.9, even if the client or lawyer decides not to proceed with the representation. The duty exists regardless of how brief the initial conference may be.

[5] In order to avoid acquiring disqualifying information from a prospective client, a lawyer considering whether or not to undertake a new matter should limit initial communications to only such information as reasonably appears necessary for that purpose. Where the information indicates that a conflict of interest or other reason for non-representation exists, the lawyer should so inform the prospective client or decline the representation. If the prospective client wishes to retain the lawyer, and if consent is possible under rule 32:1.7,

then consent from all affected present or former clients must be obtainedbefore accepting the representation.

- [6] A lawyer may condition communications with a prospective client on the person's informed consent that no information disclosed during the communications will prohibit the lawyer from representing a different client in the matter. See rule 32:1.0(e) for the definition of informed consent. If the agreement expressly so provides, the prospective client may also consent to the lawyer's subsequent use of information received from the prospective client.
- [7] Even in the absence of an agreement, under paragraph (c), the lawyer is not prohibited from representing a client with interests adverse to those of the prospective client in the same or a substantially related matter unless the lawyer has received from the prospective client information that could be significantly harmful if used in the matter.
- [8] Under paragraph (c), the prohibition in this rule is imputed to other lawyers as provided in rule 32:1.10, but, under paragraph (d)(1), imputation may be avoided if the lawyer obtains the informed consent, confirmed in writing, of both the prospective and affected clients. In the alternative, imputation may be avoided if the conditions of paragraph (d)(2) are met and all disqualified lawyers are timely screened and written notice is promptly given to the prospective client. See rule 32:1.0(k) (requirements for screening procedures). Paragraph (d)(2)(i) does not prohibit the screened lawyer from receiving a salary or partnership share established by prior independent agreement, but that lawyer may not receive compensation directly related to the matter in which the lawyer is disqualified.
- [9] Notice, including a general description of the subject matter about which the lawyer was consulted, and of the screening procedures employed, generally should be given as soon as practicable after the need for screening becomes apparent.
- [10] For the duty of competence of a lawyer who gives assistance on the merits of a matter to a prospective client, see rule 32:1.1. For a lawyer's duties when a prospective client entrusts valuables or papers to the lawyer's care, see rule 32:1.15.

### Rule 32:7.1 COMMUNICATIONS CONCERNING A LAWYER'S SERVICES

A lawyer shall not make a false or misleading communication about the lawyer or the lawyer's services. A communication is false or misleading if it contains a material misrepresentation of fact or law, or omits a fact necessary to make the statement considered as a whole not materially misleading.

#### Comment

- [1] This rule governs all communications about a lawyer's services, including advertising permitted by rule 32:7.2. Whatever means are used to make known a lawyer's services, statements about them must be truthful.
- [2] Truthful statements that are misleading are also prohibited by this rule. A truthful statement is misleading if it omits a fact necessary to make the lawyer's communication considered as a whole not materially misleading. A truthful statement is also misleading if there is a substantial likelihood that it will lead a reasonable person to formulate a specific conclusion about the lawyer or the lawyer's services for which there is no reasonable factual foundation.
- [3] An advertisement that truthfully reports a lawyer's achievements on behalf of clients or former clients may be misleading if presented so as to lead a reasonable person to form an unjustified expectation that the same results could be obtained for other clients in similar matters without reference to the specific factual and legal circumstances of each client's case. Similarly, an unsubstantiated comparison of the lawyer's services or fees with the services or fees of other lawyers may be misleading if presented with such specificity as would lead a reasonable person to conclude that the comparison can be substantiated. The inclusion of an appropriate disclaimer or qualifying language may preclude a finding that a statement is likely to create unjustified expectations or otherwise mislead the public.
- [4] See also rule 32:8.4(e) for the prohibition against stating or implying an ability to influence improperly a government agency or official or to achieve results by means that violate the Iowa Rules of Professional Conduct or other law.

# Rule 32:7.2 ADVERTISING

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- 2 (a) Subject to the requirements of rules 32:7.1 and 32:7.3, a lawyer may 3 advertise services through written, recorded, or electronic communication, 4 including public media.
- 5 (b) A lawyer shall not give anything of value to a person for recommending 6 the lawyer's services except that a lawyer may
- 7 (1) pay the reasonable costs of advertisements or communications permitted 8 by this rule;
- 9 (2) pay the usual charges of a legal service plan or a not-for-profit or 10 qualified lawyer referral service. A qualified lawyer referral service is a lawyer 11 referral service that has been approved by an appropriate regulatory authority;
  - (3) pay for a law practice in accordance with rule 32:1.17; and
  - (4) refer clients to another lawyer or a nonlawyer professional pursuant to an agreement not otherwise prohibited under these rules that provides for the other person to refer clients or customers to the lawyer, if
    - (i) the reciprocal referral agreement is not exclusive, and
  - (ii) the client is informed of the existence and nature of the agreement.
- 18 (c) Any communication made pursuant to this rule shall include the name 19 and office address of at least one lawyer or law firm responsible for its content.

### Comment

- [1] To assist the public in learning about and obtaining legal services, lawyers should be allowed to make known their services not only through reputation but also through organized information campaigns in the form of advertising. Advertising involves an active quest for clients, contrary to the tradition that a lawyer should not seek clientele. However, the public's need to know about legal services can be fulfilled in part through advertising. This need is particularly acute in the case of persons of moderate means who have not made extensive use of legal services. The interest in expanding public information about legal services ought to prevail over considerations of tradition. Nevertheless, advertising by lawyers entails the risk of practices that are misleading or overreaching.
- [2] This rule permits public dissemination of information concerning a lawyer's name or firm name, address, email address, website, and telephone number; the kinds of services the lawyer will undertake; the basis on which the lawyer's fees are determined, including prices for specific services and payment

and credit arrangements; a lawyer's foreign language ability; names of references and, with their consent, names of clients regularly represented; and other information that might invite the attention of those seeking legal assistance.

- [3] Questions of effectiveness and taste in advertising are matters of speculation and subjective judgment. Some jurisdictions have had extensive prohibitions against television and other forms of advertising, against advertising going beyond specified facts about a lawyer, or against "undignified" advertising. Television, the internet, and other forms of electronic communication are now among the most powerful media for getting information to the public, particularly persons of low and moderate income; prohibiting television, the internet, and other forms of electronic advertising, therefore, would impede the flow of information about legal services to many sectors of the public. Limiting the information that may be advertised has a similar effect and assumes that the bar can accurately forecast the kind of information that the public would regard as relevant. But see rule 32:7.3(a) for the prohibition against a solicitation through a real-time electronic exchange initiated by the lawyer.
- 19 [4] Neither this rule nor rule 32:7.3 prohibits communications authorized 20 by law, such as notice to members of a class in class action litigation.

# Paying Others to Recommend a Lawyer

[5] Lawyers are not permitted to pay others for recommending the lawyer's A communication contains a recommendation if it endorses or vouches for a lawyer's credentials, abilities, competence, character, or other professional qualities. Paragraph (b)(1), however, allows a lawyer to pay for advertising and communications permitted by this rule, including the costs of print directory listings, on-line directory listings, newspaper ads, television and radio airtime, domain-name registrations, sponsorship fees, internet-based advertisements, and group advertising. A lawyer may compensate employees, agents and vendors who are engaged to provide marketing or clientdevelopment services, such as publicists, public-relations personnel, businessdevelopment staff and website designers. Moreover, a lawyer may pay others for generating client leads, such as internet-based client leads, as long as the lead generator affirmatively states that it does not recommend the lawyer, any payment to the lead generator is consistent with rules 32:1.5(e) (division of fees) and 32:5.4 (professional independence of the lawyer), and the lead generator's communications are consistent with rule 32:7.1 (communications concerning a lawyer's services). To comply with rule 32:7.1, the lawyer must ensure that the lead generator discloses that the lawyer has paid a fee in exchange for the lead and that the lead generator does not state or imply that it has analyzed a person's legal problems when determining which lawyer should

receive the referral. See also rule 32:5.3 for the duties of lawyers and law firms with respect to the conduct of nonlawyers.

[6] A lawyer may pay the usual charges of a legal service plan or a not-forprofit or qualified lawyer referral service. A legal service plan is a prepaid or group legal service plan or a similar delivery system that assists people who seek to secure legal representation. A lawyer referral service, on the other hand, is any organization that holds itself out to the public as a lawyer referral service. Such referral services are understood by laypersons to be consumeroriented organizations that provide unbiased referrals to lawyers with appropriate experience in the subject matter of the representation and afford other client protections, such as complaint procedures or malpractice insurance requirements. Consequently, this rule only permits a lawyer to pay the usual charges of a not-for-profit or qualified lawyer referral service. A qualified lawyer referral service is one that is approved by an appropriate regulatory authority as affording adequate protections for the public. See, e.g., the American Bar Association's Model Supreme Court Rules Governing Lawyer Referral Services and Model Lawyer Referral and Information Service Quality Assurance Act (requiring that organizations that are identified as lawyer referral services (i) permit the participation of all lawyers who are licensed and eligible to practice in the jurisdiction and who meet reasonable objective eligibility requirements as may be established by the referral service for the protection of the public; (ii) require each participating lawyer to carry reasonably adequate malpractice insurance; (iii) act reasonably to assess client satisfaction and address client complaints; and (iv) do not make referrals to lawyers who own, operate or are employed by the referral service.)

[7] A lawyer who accepts assignments or referrals from a legal service plan or referrals from a lawyer referral service must act reasonably to assure that the activities of the plan or service are compatible with the lawyer's professional obligations. See rule 32:5.3. Legal service plans and lawyer referral services may communicate with prospective clients, but such communication must be in conformity with these rules. Thus, advertising must not be false or misleading, as would be the case if the communications of a group advertising program or a group legal services plan would mislead laypersons to think that it was a lawyer referral service sponsored by a state agency or bar association. Nor could the lawyer allow in-person, telephonic, or real-time contacts that would violate rule 32:7.3.

[8] A lawyer also may agree to refer clients to another lawyer or a nonlawyer professional, in return for the undertaking of that person to refer clients or customers to the lawyer. Such reciprocal referral arrangements must not interfere with the lawyer's professional judgment as to making referrals or as to providing substantive legal services. See rules 32:2.1 and 32:5.4(c). Except as provided in rule 32:1.5(e), a lawyer who receives referrals from a lawyer or nonlawyer professional must not pay anything solely for the referral, but the

- lawyer does not violate paragraph (b) of this rule by agreeing to refer clients to 1 the other lawyer or nonlawyer professional, so long as the reciprocal referral 2 agreement is not exclusive and the client is informed of the referral agreement. 3 Conflicts of interest created by such arrangements are governed by rule 32:1.7. 4
- Reciprocal referral agreements should not be of indefinite duration and should 5
- be reviewed periodically to determine whether they comply with these rules. 6
- This rule does not restrict referrals or divisions of revenues or net income 7 8
  - among lawyers within firms comprised of multiple entities.

# Rule 32:7.3 DIRECT CONTACT WITH POTENTIAL CLIENTS

- 2 (a) A lawyer shall not by in-person, live telephone or real-time electronic 3 contact solicit professional employment when a significant motive for the 4 lawyer's doing so is the lawyer's pecuniary gain, unless the person contacted:
- 5 (1) is a lawyer; or

- 6 (2) has a family, close personal, or prior professional relationship with the lawyer.
- 8 (b) A lawyer shall not solicit professional employment by written, recorded, 9 or electronic communication or by in-person, telephone, or real-time electronic 10 contact even when not otherwise prohibited by paragraph (a), if:
  - (1) the target of the solicitation has made known to the lawyer a desire not to be solicited by the lawyer; or
    - (2) the solicitation involves coercion, duress, or harassment.
    - (c) Every written, recorded or electronic communication from a lawyer soliciting professional employment from anyone known to be in need of legal services in a particular matter shall include the words "Advertising Material" on the outside envelope, if any, and at the beginning and ending of any recorded or electronic communication, unless the recipient of the communication is a person specified in paragraphs (a)(1) or (a)(2).
    - (d) Notwithstanding the prohibitions in paragraph (a), a lawyer may participate with a prepaid or group legal service plan operated by an organization not owned or directed by the lawyer that uses in-person or telephone contact to solicit memberships or subscriptions for the plan from persons who are not known to need legal services in a particular matter covered by the plan.

## Comment

- [1] A solicitation is a targeted communication initiated by the lawyer that is directed to a specific person and that offers to provide, or can reasonably be understood as offering to provide, legal services. In contrast, a lawyer's communication typically does not constitute a solicitation if it is directed to the general public, such as through a billboard, an internet banner advertisement, a website or a television commercial, or if it is in response to a request for information or is automatically generated in response to internet searches.
- [2] There is a potential for abuse when a solicitation involves direct inperson, live telephone, or real-time electronic contact by a lawyer with someone known to need legal services. These forms of contact subject the layperson to

the private importuning of the trained advocate in a direct interpersonal encounter. The layperson, who may already feel overwhelmed by the circumstances giving rise to the need for legal services, may find it difficult fully to evaluate all available alternatives with reasoned judgment and appropriate self-interest in the face of the lawyer's presence and insistence upon being retained immediately. The situation is fraught with the possibility of undue influence, intimidation, and over-reaching.

- [3] This potential for abuse inherent in direct in-person, live telephone, or real-time electronic solicitation justifies its prohibition, particularly since lawyers have alternative means of conveying necessary information to those who may be in need of legal services. In particular, communications can be mailed or transmitted by email or other electronic means that do not involve real-time contact and do not violate other law governing other solicitation. These forms of communications and solicitations make it possible for the public to be informed about the need for legal services, and about the qualifications of available lawyers and law firms, without subjecting a layperson to direct in-person, telephone, or real-time electronic persuasion that may overwhelm the layperson's judgment.
- [4] The use of general advertising and written, recorded or electronic communications to transmit information from lawyer to the public, rather than direct in-person, live telephone, or real-time electronic contact, will help to assure that the information flows cleanly as well as freely. The contents of advertisements and communications permitted under rule 32:7.2 can be permanently recorded so that they cannot be disputed and may be shared with others who know the lawyer. This potential for informal review is itself likely to help guard against statements and claims that might constitute false and misleading communications, in violation of rule 32:7.1. The contents of direct in-person, live telephone, or real-time electronic contact can be disputed and may not be subject to third-party scrutiny. Consequently, they are much more likely to approach (and occasionally cross) the dividing line between accurate representations and those that are false and misleading.
- [5] There is far less likelihood that a lawyer would engage in abusive practices against a former client, or with whom the lawyer has close personal or family relationship, or in situations in which the lawyer is motivated by considerations other than the lawyer's pecuniary gain. Nor is there a serious potential for abuse when the person contacted is a lawyer. Consequently, the general prohibition in rule 32:7.3(a) and the requirements of rule 32:7.3(c) are not applicable in those situations. Also, paragraph (a) is not intended to prohibit a lawyer from participating in constitutionally protected activities of public or charitable legal service organizations or bona fide political, social, civic, fraternal, employee, or trade organizations whose purposes include providing or recommending legal services to its members or beneficiaries.

[6] But even permitted forms of solicitation can be abused. Thus, any solicitation which contains information which is false or misleading within the meaning of rule 32:7.1, which involves coercion, duress, or harassment within the meaning of rule 32:7.3(b)(2), or which involves contact with someone who has made known to the lawyer a desire not to be solicited by the lawyer within the meaning of rule 32:7.3(b)(1) is prohibited. Moreover, if after sending a letter or other communication as permitted by rule 32:7.2 the lawyer receives no response, any further effort to communicate with the recipient of the communication may violate the provisions of rule 32:7.3(b).

- [7] This rule is not intended to prohibit a lawyer from contacting representatives of organizations or groups that may be interested in establishing a group or prepaid legal plan for their members, insureds, beneficiaries, or other third parties for the purpose of informing such entities of the availability of and details concerning the plan or arrangement, which the lawyer or lawyer's firm is willing to offer. This form of communication is not directed to people who are seeking legal services for themselves. Rather, it is usually addressed to an individual acting in a fiduciary capacity seeking a supplier of legal services for others who may, if they choose, become prospective clients of the lawyer. Under these circumstances, the activity which the lawyer undertakes in communicating with such representatives and the type of information transmitted to the individual are functionally similar to and serve the same purpose as advertising permitted under rule 32:7.2.
- [8] The requirement in rule 32:7.3(c) that certain communications be marked "Advertising Material" does not apply to communications sent in response to requests of potential clients or their spokespersons or sponsors. General announcements by lawyers, including changes in personnel or office location, do not constitute communications soliciting professional employment from a client known to be in need of legal services within the meaning of this rule.
- [9] Paragraph (d) of this rule permits a lawyer to participate with an organization, which uses personal contact to solicit members for its group or prepaid legal service plan, provided that the personal contact is not undertaken by any lawyer who would be a provider of legal services through the plan. The organization must not be owned by or directed (whether as manager or otherwise) by any lawyer or law firm that participates in the plan. For example, paragraph (d) would not permit a lawyer to create an organization controlled directly or indirectly by the lawyer and use the organization for the in-person or telephone solicitation of legal employment of the lawyer through memberships in the plan or otherwise. The communication permitted by these organizations also must not be directed to a person known to need legal services in a particular matter, but is to be designed to inform potential plan members generally of another means of affordable legal services. Lawyers who participate in a legal service plan must reasonably assure that the plan

sponsors are in compliance with rules 32:7.1, 32:7.2 and 32:7.3(b). See 32:8.4(a).

# 1 Rule 32:7.4 COMMUNICATION OF FIELDS OF PRACTICE AND 2 SPECIALIZATION

- 3 (a) A lawyer may communicate the fact that the lawyer does or does not practice in particular fields of law.
- 5 (b) A lawyer admitted to engage in patent practice before the United States 6 Patent and Trademark Office may use the designation "Patent Attorney" or a 7 substantially similar designation.
- 8 (c) A lawyer engaged in Admiralty practice may use the designation 9 "Admiralty," "Proctor in Admiralty" or a substantially similar designation.
- 10 (d) A lawyer shall not state or imply that a lawyer is certified as a specialist in a particular field of law, unless:
- (1) the lawyer has been certified as a specialist by an organization or state authority that the attorney can demonstrate is qualified to grant such certification to attorneys who meet objective and consistently applied standards relevant to practice in a particular area of law;
- 16 (2) the name of the certifying organization is clearly identified in the communication;
  - (3) the reference to the certification must be truthful and verifiable and may not be misleading in violation of rule 32:7.1; and
    - (4) the reference by the lawyer that he or she is certified as a specialist states that the Supreme Court of Iowa does not recognize certifications of specialty in the practice of law and that certification is not a requirement to practice law in the State of Iowa.

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- [1] Paragraph (a) of this rule permits a lawyer to indicate areas of practice in communications about the lawyer's services. If a lawyer practices only in certain fields, or will not accept matters except in a specified field or fields, the lawyer is permitted to so indicate. A lawyer is generally permitted to state that the lawyer is a "specialist," practices a "specialty," or "specializes in" particular fields, but such communications are subject to the "false and misleading" standard applied in rule 32:7.1 to communications concerning a lawyer's services.
- [2] Paragraph (b) recognizes the long-established policy of the Patent and Trademark Office for the designation of lawyers practicing before the Office. Paragraph (c) recognizes that designation of Admiralty practice has a long historical tradition associated with maritime commerce and the federal courts.

[3] Paragraph (d) permits a lawyer to state that the lawyer is certified as a specialist in a field of law if such certification is granted by an organization or state authority that uses objective and consistently applied standards relevant to practice in a particular area of law. Certification signifies that an objective entity has recognized an advanced degree of knowledge and experience in the specialty area greater than is suggested by general licensure to practice law. Certifying organizations may be expected to apply standards of experience, knowledge and proficiency to insure that a lawyer's recognition as a specialist is meaningful and reliable. In order to insure that consumers can obtain access to useful information about an organization granting certification, the name of the certifying organization must be included in any communication regarding the certification. Any reference that the lawyer is certified as a specialist must be verifiable, meet the requirements of rule 32:7.1, and include the disclaimer as required by paragraph (d)(4) of this rule.

# Rule 32:7.5 FIRM NAMES AND LETTERHEADS

- (a) A lawyer shall not use a firm name, letterhead or other professional designation that violates rule 32:7.1. A trade name or uniform resource locator (URL) may be used by a lawyer in private practice if it does not imply a connection with a government agency or with a public or charitable legal services organization and is not otherwise in violation of rule 32:7.1. Lawyers who use certain trade names or URLs, must register the trade name or URL with the office of professional regulation. See Iowa Ct. R. 49.4.
- (b) A law firm with offices in more than one jurisdiction may use the same name or other professional designation in each jurisdiction, but identification of the lawyers in an office of the firm shall indicate the jurisdictional limitations on those not licensed to practice in the jurisdiction where the office is located.
- (c) The name of a lawyer holding a public office shall not be used in the name of a law firm, or in communications on its behalf, during any substantial period in which the lawyer is not actively and regularly practicing with the firm.
- (d) Lawyers may state or imply that they practice in a partnership or other organization only when that is the fact.
- (e) A lawyer, law firm, or an organization required to register a trade name or URL under Iowa Court Rule 49.4, shall display the name or names of one or more of its principally responsible attorneys, licensed to practice in Iowa, in all letterheads, signs, advertisements, cards, or other places where the trade name or URL is communicated to the public.

## Comment

- [1] A firm may be designated by the names of all or some of its members, by the names of deceased or retired members where there has been a continuing succession in the firm's identity, by the name as it appears on a lawyer's current license to practice, or by a trade name such as the "ABC Legal Clinic." A lawyer or law firm may also be designated by a distinctive website address or comparable professional designation. Use of trade names in law practice is acceptable so long as it is not misleading. If a private firm uses a trade name that includes a geographical name such as "Springfield Legal Clinic," an express disclaimer that it is a public legal aid agency may be required to avoid a misleading implication. It may be observed that any firm name including the name of a deceased partner is, strictly speaking, a trade name. The use of such names to designate law firms has proven a useful means of identification. However, it is misleading to use the name of a lawyer not associated with the firm or a predecessor of the firm, or the name of a nonlawyer.
- [2] With regard to paragraph (d), lawyers sharing office facilities, but who are not in fact associated with each other in a law firm, may not denominate

themselves as, for example, "Smith and Jones," for that title suggests that they are practicing law together in a firm.

 [3] Not all trade names and URLs must be registered with the office of professional regulation. Iowa Court Rule 49.4 specifies the trade names and URLs that must be registered. To register a trade name or URL, a lawyer must complete and submit an application for trade name registration to the office of professional regulation as set forth in Iowa Court Rule 49.4, and file a trade name report with the office of professional regulation each year thereafter.

#### Rule 32:7.6 POLITICAL CONTRIBUTIONS TO OBTAIN LEGAL **ENGAGEMENTS OR APPOINTMENTS BY JUDGES** 2

A lawyer or law firm shall not accept a government legal engagement or an appointment by a judge if the lawyer or law firm makes a political contribution or solicits political contributions for the purpose of obtaining or being considered for that type of legal engagement or appointment.

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- [1] Lawyers have a right to participate fully in the political process, which includes making and soliciting political contributions for judicial retention election and other public office. Nevertheless, when lawyers make or solicit political contributions in order to obtain an engagement for legal work awarded by a government agency, or to obtain appointment by a judge, the public may legitimately question whether the lawyers engaged to perform the work are selected on the basis of competence and merit. In such a circumstance, the integrity of the profession is undermined.
- [2] The term "political contribution" denotes any gift, subscription, loan, advance, or deposit of anything of value made directly or indirectly to a candidate, incumbent, political party, or campaign committee to influence or provide financial support for retention in a judicial election or election to other government office. Political contributions in initiative and referendum elections are not included. For purposes of this rule, the term "political contribution" does not include uncompensated services.
- Subject to the exceptions below, (i) the term "government legal [3] engagement" denotes any engagement to provide legal services that a public official has the direct or indirect power to award; and (ii) the term "appointment by a judge" denotes an appointment to a position such as referee, commissioner, special master, receiver, guardian or other similar position that is made by a judge. Those terms do not, however, include (a) substantially uncompensated services; (b) engagements or appointments made on the basis of experience, expertise, professional qualifications and cost following a request for proposal or other process that is free from influence based upon political contributions; and (c) engagements or appointments made on a rotational basis from a list compiled without regard to political contributions.
- [4] The term "lawyer or law firm" includes a political action committee or other entity owned or controlled by a lawyer or law firm.
- Political contributions are for the purpose of obtaining or being [5] considered for a government legal engagement or appointment by a judge if, but for the desire to be considered for the legal engagement or appointment, the lawver or law firm would not have made or solicited the contributions. The purpose may be determined by an examination of the circumstances in which

the contributions occur. For example, one or more contributions that in the aggregate are substantial in relation to other contributions by lawyers or law firms, made for the benefit of an official in a position to influence award of a government legal engagement, and followed by an award of the legal engagement to the contributing or soliciting lawyer or the lawyer's firm would support an inference that the purpose of the contributions was to obtain the engagement, absent other factors that weigh against existence of the proscribed purpose. Those factors may include among others that the contribution or solicitation was made to further a political, social, or economic interest or because of an existing personal, family, or professional relationship with a candidate.

[6] If a lawyer makes or solicits a political contribution under circumstances that constitute bribery or another crime, rule 32:8.4(b) is implicated.

# 1 Rule 49.4 Trade Name Application And Registration

- **49.4(1)** Every trade name used by a lawyer, law firm, or an organization of lawyers shall be registered with the office of professional regulation prior to use
- 4 and annually thereafter. If a uniform resource locator (URL) for a lawyer's, law
- 5 firm's, or organization's web site is more than a minor variation on the official
- 6 name of the lawyer, firm, or organization, it must be registered as a separate
- 7 trade name. The following exceptions to registration shall apply:
- a. use in law firm names, whether practicing as a partnership, corporation, or other recognized business association, of the name or names of one or more
- 10 deceased or retired members of a firm or a predecessor firm in a continuing
- 11 line of succession.
- b. lawyers practicing in the name listed on the lawyer's current license to
- practice law in Iowa.
- c. non-profit organizations and state agencies providing legal services.
- 15 **49.4(2)** Each lawyer, law firm, or organization required to register a trade
- name or URL must first apply for use of the trade name or URL with the office
- of professional regulation. On or before April 1 of each year thereafter, the
- 18 lawyer, law firm or organization shall file an annual report regarding that trade
- 19 name or URL with the office of professional regulation. The office of
- 20 professional regulation may prescribe electronic forms for the application and
- 21 annual report and require submission of the application and report in those
- 22 forms.
- 49.4(3) Each application for use of a trade name and each annual report of a
- 24 trade name shall list the name and Iowa Court Information Systems (ICIS)
- 25 personal identification number (PIN) of each lawyer admitted in Iowa and
- 26 practicing under that trade name.
- 27 **49.4(4)** The lawyer, law firm, or organization filing an application or annual
- 28 report shall pay to the office of professional regulation a fee prescribed by the
- 29 supreme court for the cost of administering this rule.
- 30 **49.4(5)** The director of the office of professional regulation shall deny an
- application for approval of a trade name or URL which is duplicative of a trade
- name or URL previously registered. A denial may be appealed by petition to the
- 33 supreme court. The applicant's notice of appeal must be filed with the clerk of
- 34 the supreme court within fifteen days after mailing the denial to the applicant.
- 35 **49.4(6)** The office of professional regulation shall make available to the public
- 36 each approved trade name or URL and the names of each lawyer admitted in
- 37 Iowa and practicing under that trade name or URL.

**49.4(7)** The purpose of registration with the office of professional regulation is 1 to provide the public with a list of trade names and URLs together with the 2 lawyer, law firm, or organization associated with those trade names and URLs. 3 Registration or rejection of registration of a trade name or URL with the office of 4 professional regulation does not mean that the trade name or URL is 5 recognized as the property of the person registering the trade name or URL. 6 The ownership and right to use a trade name or URL is to be governed by 7 intellectual property law or other laws pertaining to the use and ownership of 8 9 trade names or URLs.

# Rule 32:1.18 DUTIES TO PROSPECTIVE CLIENT

- \_\_\_\_(a) A person who <u>discusses communicates</u> with a lawyer <u>about</u> the possibility of forming a client-lawyer relationship <u>and has a reasonable expectation that the lawyer is willing to consider forming a client-lawyer relationship</u> with respect to a matter is a prospective client.
- \_\_\_(b) Even when no client-lawyer relationship ensues, a lawyer who has had discussions withlearned information from a prospective client shall not use or reveal that information learned in the consultation, except as Rule rule 32: 1.9 would permit with respect to information of a former client.
- \_\_\_(c) A lawyer subject to paragraph (b) shall not represent a client with interests materially adverse to those of a prospective client in the same or a substantially related matter if the lawyer received information from the prospective client that could be significantly harmful to that person in the matter, except as provided in paragraph (d). If a lawyer is disqualified from representation under this paragraph, no lawyer in a firm with which that lawyer is associated may knowingly undertake or continue representation in such a matter, except as provided in paragraph (d).
- 18 \_\_\_(d) When the lawyer has received disqualifying information as defined in paragraph (c), representation is permissible if:
- 20 [1] both the affected client and the prospective client have given informed consent, confirmed in writing, or:
- 22 (2) the lawyer who received the information took reasonable measures to 23 avoid exposure to more disqualifying information than was reasonably 24 necessary to determine whether to represent the prospective client; and
- 25 \_\_\_(i) the disqualified lawyer is timely screened from any participation in the 26 matter and is apportioned no part of the fee therefrom; and
- 27 (ii) written notice is promptly given to the prospective client.

#### Comment

\_\_\_[1] \_Prospective clients, like clients, may disclose information to a lawyer, place documents or other property in the lawyer's custody, or rely on the lawyer's advice. \_A lawyer's <u>discussions communications</u> with a prospective client usually are limited in time and depth and leave both the prospective client and the lawyer free (and sometimes required) to proceed no further. Hence, prospective clients should receive some but not all of the protection afforded clients.

\_\_[2] \_Not all persons who communicate information to a lawyer are entitled to protection under this Rulerule. \_A person who communicates information unilaterally to a lawyer, without any reasonable expectation that the lawyer is willing to discuss the possibility of forming a client-lawyer relationship, is not a "prospective client" within the meaning of paragraph (a). \_Moreover, a person who communicates with a lawyer for the purpose of disqualifying the lawyer is not a "prospective client."

[3] A person becomes a prospective client when that person communicates with a lawyer under circumstances where the person has a reasonable expectation that the lawyer is willing to consider forming a client-lawyer relationship. The reasonableness of the person's expectations may depend on a number of factors, including whether the lawyer encouraged or solicited inquiries about a proposed representation; whether the lawyer previously represented or declined to represent the person; whether the person, prior to communicating with the lawyer, encountered any warnings or cautionary statements that were intended to limit, condition, waive or disclaim the lawyer's obligations; whether those warnings or cautionary statements were clear and reasonably understandable; and whether the lawyer acted or communicated in a manner that was contrary to the warnings or cautionary statements. For example, if a lawyer's website encourages a website visitor to submit a personal inquiry about a proposed representation and the website fails to include any cautionary language, the person submitting the information could become a prospective client. In contrast, if a lawyer's website does not expressly encourage or solicit inquiries about a proposed representation and merely offers general information about legal topics or information about the lawyer or the lawyer's firm, such as the lawyer's contact information, experience, and areas of practice, this information alone is typically insufficient to create a reasonable expectation that the lawyer is willing to consider forming a client-lawyer relationship.

[34] It is often necessary for a prospective client to reveal information to the lawyer during an initial consultation prior to the decision about formation of a client-lawyer relationship. The lawyer often must learn such information to determine whether there is a conflict of interest with an existing client and whether the matter is one that the lawyer is willing to undertake. Paragraph (b) prohibits the lawyer from using or revealing that information, except as permitted by Rule rule 32:1.9, even if the client or lawyer decides not to proceed with the representation. The duty exists regardless of how brief the initial conference may be.

\_\_[45] In order to avoid acquiring disqualifying information from a prospective client, a lawyer considering whether or not to undertake a new matter should limit the initial interviewinitial communications to only such information as reasonably appears necessary for that purpose. \_Where the information indicates that a conflict of interest or other reason for non-representation

exists, the lawyer should so inform the prospective client or decline the representation. If the prospective client wishes to retain the lawyer, and if consent is possible under Rule rule 32:1.7, then consent from all affected present or former clients must be obtained before accepting the representation.

 \_\_[56] \_A lawyer may condition conversations communications with a prospective client on the person's informed consent that no information disclosed during the consultation communications will prohibit the lawyer from representing a different client in the matter. \_See Rule rule 32:1.0(e) for the definition of informed consent. \_If the agreement expressly so provides, the prospective client may also consent to the lawyer's subsequent use of information received from the prospective client.

[67] Even in the absence of an agreement, under paragraph (c), the lawyer is not prohibited from representing a client with interests adverse to those of the prospective client in the same or a substantially related matter unless the lawyer has received from the prospective client information that could be significantly harmful if used in the matter.

[78] Under paragraph (c), the prohibition in this Rule\_rule is imputed to other lawyers as provided in Rule\_rule 32:1.10, but, under paragraph (d)(1), imputation may be avoided if the lawyer obtains the informed consent, confirmed in writing, of both the prospective and affected clients. \_In the alternative, imputation may be avoided if the conditions of paragraph (d)(2) are met and all disqualified lawyers are timely screened and written notice is promptly given to the prospective client. \_See Rule\_rule 32:1.0(k) (requirements for screening procedures). \_Paragraph (d)(2)(i) does not prohibit the screened lawyer from receiving a salary or partnership share established by prior independent agreement, but that lawyer may not receive compensation directly related to the matter in which the lawyer is disqualified.

[89] Notice, including a general description of the subject matter about which the lawyer was consulted, and of the screening procedures employed, generally should be given as soon as practicable after the need for screening becomes apparent.

\_\_[910] \_For the duty of competence of a lawyer who gives assistance on the merits of a matter to a prospective client, see Rule\_rule 32:1.1. \_For a lawyer's duties when a prospective client entrusts valuables or papers to the lawyer's care, see Rule\_rule 32:1.15.

# Rule 32:7.1 COMMUNICATIONS CONCERNING A LAWYER'S SERVICES

\_\_\_A lawyer shall not make a false or misleading communication about the lawyer or the lawyer's services. A communication is false or misleading if it contains a material misrepresentation of fact or law, or omits a fact necessary to make the statement considered as a whole not materially misleading.

#### Comment

- [1] \_This Rule\_rule governs all communications about a lawyer's services, including advertising permitted by Rule\_rule 32:7.2. \_Whatever means are used to make known a lawyer's services, statements about them must be truthful.
- \_\_[2] \_Truthful statements that are misleading are also prohibited by this Rulerule. A truthful statement is misleading if it omits a fact necessary to make the lawyer's communication considered as a whole not materially misleading. A truthful statement is also misleading if there is a substantial likelihood that it will lead a reasonable person to formulate a specific conclusion about the lawyer or the lawyer's services for which there is no reasonable factual foundation.
- [3] An advertisement that truthfully reports a lawyer's achievements on behalf of clients or former clients may be misleading if presented so as to lead a reasonable person to form an unjustified expectation that the same results could be obtained for other clients in similar matters without reference to the specific factual and legal circumstances of each client's case. \_Similarly, an unsubstantiated comparison of the lawyer's services or fees with the services or fees of other lawyers may be misleading if presented with such specificity as would lead a reasonable person to conclude that the comparison can be substantiated. \_The inclusion of an appropriate disclaimer or qualifying language may preclude a finding that a statement is likely to create unjustified expectations or otherwise mislead a prospective clientthe public.
- [4] See also Rule rule 32:8.4(e) for the prohibition against stating or implying an ability to influence improperly a government agency or official or to achieve results by means that violate the <u>Iowa</u> Rules of Professional Conduct or other law.

# Rule 32:7.2 ADVERTISING

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- 2 (a) Subject to the requirements of Rules rules 32:7.1 and 32:7.3, a lawyer may advertise services through written, recorded, or electronic communication, including public media.
- 5 | \_\_\_(b) A lawyer shall not give anything of value to a person for recommending 6 the lawyer's services except that a lawyer may
- 7 (1) pay the reasonable costs of advertisements or communications permitted by this Rulerule;
- 9 (2) pay the usual charges of a legal service plan or a not-for-profit or qualified lawyer referral service. A qualified lawyer referral service is a lawyer referral service that has been approved by an appropriate regulatory authority;
- 12 (3) pay for a law practice in accordance with Rule rule 32:1.17; and
- (4) refer clients to another lawyer or a nonlawyer professional pursuant to an agreement not otherwise prohibited under these Rules\_rules\_that provides for the other person to refer clients or customers to the lawyer, if
- 16 \_\_\_(i) the reciprocal referral agreement is not exclusive, and
- (ii) the client is informed of the existence and nature of the agreement.
  - \_\_\_(c) Any communication made pursuant to this rule shall include the name and office address of at least one lawyer or law firm responsible for its content.

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- [1] \_To assist the public in <u>learning about and</u> obtaining legal services, lawyers should be allowed to make known their services not only through reputation but also through organized information campaigns in the form of advertising. Advertising involves an active quest for clients, contrary to the tradition that a lawyer should not seek clientele. However, the public's need to know about legal services can be fulfilled in part through advertising. \_This need is particularly acute in the case of persons of moderate means who have not made extensive use of legal services. \_The interest in expanding public information about legal services ought to prevail over considerations of tradition. \_Nevertheless, advertising by lawyers entails the risk of practices that are misleading or overreaching.
- \_\_[2] \_This Rule\_rule\_permits public dissemination of information concerning a lawyer's name or firm name, address, email address, website, and telephone number; the kinds of services the lawyer will undertake; the basis on which the lawyer's fees are determined, including prices for specific services and payment

and credit arrangements; a lawyer's foreign language ability; names of references and, with their consent, names of clients regularly represented; and other information that might invite the attention of those seeking legal assistance.

\_\_[3]\_ Questions of effectiveness and taste in advertising are matters of speculation and subjective judgment. Some jurisdictions have had extensive prohibitions against television and other forms of advertising, against advertising going beyond specified facts about a lawyer, or against "undignified" Television, the internet, and other forms of electronic advertising. communication are is now one of among the most powerful media for getting information to the public, particularly persons of low and moderate income; prohibiting television-, the internet, and other forms of electronic advertising, therefore, would impede the flow of information about legal services to many sectors of the public.\_ Limiting the information that may be advertised has a similar effect and assumes that the bar can accurately forecast the kind of information that the public would regard as relevant. Similarly, electronic media, such as the Internet, can be an important source of information about legal services, and lawful communication by electronic mail is permitted by this Rule. But see Rule rule 32:7.3(a) for the prohibition against the a solicitation of a prospective client through a real-time electronic exchange initiated by the <u>lawyer</u>that is not initiated by the prospective client.

[4] Neither this Rule rule nor Rule rule 32:7.3 prohibits communications authorized by law, such as notice to members of a class in class action litigation.

# Paying Others to Recommend a Lawyer

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\_\_\_[5] \_Lawyers are not permitted to pay others for channeling professional workrecommending the lawyer's services. A communication contains a recommendation if it endorses or vouches for a lawyer's credentials, abilities, competence, character, or other professional qualities. Paragraph (b)(1), however, allows a lawyer to pay for advertising and communications permitted by this Rulerule, including the costs of print directory listings, on-line directory newspaper ads. television and radio airtime, domain-name registrations, sponsorship fees, banner ads, internet-based advertisements, and group advertising. A lawyer may compensate employees, agents and vendors who are engaged to provide marketing or client-development services, such as publicists, public-relations personnel, business-development staff and website designers. Moreover, a lawyer may pay others for generating client leads, such as internet-based client leads, as long as the lead generator affirmatively states that it does not recommend the lawyer, any payment to the lead generator is consistent with rules 32:1.5(e) (division of fees) and 32:5.4 (professional independence of the lawyer), and the lead generator's communications are consistent with rule 32:7.1 (communications concerning a lawyer's services). To comply with rule 32:7.1, the lawyer must ensure that the lead generator discloses that the lawyer has paid a fee in exchange for the lead and that the lead generator does not state or imply that it has analyzed a person's legal problems when determining which lawyer should receive the referral. See also Rule rule 32:5.3 for the duties of lawyers and law firms with respect to the conduct of nonlawyers who prepare marketing materials for them.

[6] A lawyer may pay the usual charges of a legal service plan or a not-forprofit or qualified lawyer referral service. A legal service plan is a prepaid or group legal service plan or a similar delivery system that assists prospective clientspeople who seek to secure legal representation. A lawyer referral service, on the other hand, is any organization that holds itself out to the public as a lawyer referral service. Such referral services are understood by laypersons to be consumer-oriented organizations that provide unbiased referrals to lawyers with appropriate experience in the subject matter of the representation and afford other client protections, such as complaint procedures or malpractice insurance requirements. Consequently, this Rule rule only permits a lawyer to pay the usual charges of a not-for-profit or qualified lawyer referral service. A qualified lawyer referral service is one that is approved by an appropriate regulatory authority as affording adequate protections for prospective clients the public. See, e.g., the American Bar Association's Model Supreme Court Rules Governing Lawyer Referral Services and Model Lawyer Referral and Information Service Quality Assurance Act (requiring that organizations that are identified as lawyer referral services (i) permit the participation of all lawyers who are licensed and eligible to practice in the jurisdiction and who meet reasonable objective eligibility requirements as may be established by the referral service for the protection of prospective clients the public; (ii) require each participating lawyer to carry reasonably adequate malpractice insurance; (iii) act reasonably to assess client satisfaction and address client complaints; and (iv) do not make referrals prospective clients to lawyers who own, operate or are employed by the referral service.)

[7] A lawyer who accepts assignments or referrals from a legal service plan or referrals from a lawyer referral service must act reasonably to assure that the activities of the plan or service are compatible with the lawyer's professional obligations. See Rule rule 32:5.3. Legal service plans and lawyer referral services may communicate with prospective clients, but such communication must be in conformity with these Rulesrules. \_\_Thus, advertising must not be false or misleading, as would be the case if the communications of a group advertising program or a group legal services plan would mislead prospective clientslaypersons to think that it was a lawyer referral service sponsored by a state agency or bar association. \_Nor could the lawyer allow in-person, telephonic, or real-time contacts that would violate Rule rule 32:7.3.

[8] A lawyer also may agree to refer clients to another lawyer or a nonlawyer professional, in return for the undertaking of that person to refer clients or customers to the lawyer. Such reciprocal referral arrangements must not interfere with the lawyer's professional judgment as to making referrals or as to providing substantive legal services. See Rules rules 32:2.1 and 32:5.4(c). Except as provided in Rule rule 32:1.5(e), a lawyer who receives referrals from a lawyer or nonlawyer professional must not pay anything solely for the referral, but the lawyer does not violate paragraph (b) of this Rule rule by agreeing to refer clients to the other lawyer or nonlawyer professional, so long as the reciprocal referral agreement is not exclusive and the client is informed of the referral agreement. Conflicts of interest created by such arrangements are governed by Rule rule 32:1.7. Reciprocal referral agreements should not be of indefinite duration and should be reviewed periodically to determine whether they comply with these Rulesrules. This Rule rule does not restrict referrals or divisions of revenues or net income among lawyers within firms comprised of multiple entities.

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# Rule 32:7.3 DIRECT CONTACT WITH PROSPECTIVE POTENTIAL CLIENTS

- 2 \_\_\_\_(a) A lawyer shall not by in-person, live telephone or real-time electronic contact solicit professional employment from a prospective client when a significant motive for the lawyer's doing so is the lawyer's pecuniary gain, unless the person contacted:
- [6] \_\_\_(1) is a lawyer; or

- 7 | \_\_\_(2) has a family, close personal, or prior professional relationship with the lawyer.
- (b) A lawyer shall not solicit professional employment from a prospective client—by written, recorded, or electronic communication or by in-person, telephone, or real-time electronic contact even when not otherwise prohibited by paragraph (a), if:
- 13 (1) the prospective clienttarget of the solicitation has made known to the lawyer a desire not to be solicited by the lawyer; or
- 15 (2) the solicitation involves coercion, duress, or harassment.
  - \_\_\_(c) Every written, recorded or electronic communication from a lawyer soliciting professional employment from a prospective clientanyone known to be in need of legal services in a particular matter shall include the words "Advertising Material" on the outside envelope, if any, and at the beginning and ending of any recorded or electronic communication, unless the recipient of the communication is a person specified in paragraphs (a)(1) or (a)(2).
  - \_\_\_(d) Notwithstanding the prohibitions in paragraph (a), a lawyer may participate with a prepaid or group legal service plan operated by an organization not owned or directed by the lawyer that uses in-person or telephone contact to solicit memberships or subscriptions for the plan from persons who are not known to need legal services in a particular matter covered by the plan.

#### Comment

[1] A solicitation is a targeted communication initiated by the lawyer that is directed to a specific person and that offers to provide, or can reasonably be understood as offering to provide, legal services. In contrast, a lawyer's communication typically does not constitute a solicitation if it is directed to the general public, such as through a billboard, an internet banner advertisement, a website or a television commercial, or if it is in response to a request for information or is automatically generated in response to internet searches.

[12] There is a potential for abuse inherent inwhen a solicitation involves direct in-person, live telephone, or real-time electronic contact by a lawyer with a prospective clientsomeone known to need legal services. These forms of contact between a lawyer and a prospective client subject the layperson to the private importuning of the trained advocate in a direct interpersonal encounter. The prospective client layperson, who may already feel overwhelmed by the circumstances giving rise to the need for legal services, may find it difficult fully to evaluate all available alternatives with reasoned judgment and appropriate self-interest in the face of the lawyer's presence and insistence upon being retained immediately. The situation is fraught with the possibility of undue influence, intimidation, and over-reaching.

[23] This potential for abuse inherent in direct in-person, live telephone, or real-time electronic solicitation of prospective clients justifies its prohibition, particularly since lawyers have advertising and written and recorded communication permitted under Rule 7.2 offer alternative means of conveying necessary information to those who may be in need of legal services. Advertising and written and recorded In particular, communications which can may be mailed or autodialedor transmitted by email or other electronic means that do not involve real-time contact and do not violate other law governing other solicitation. These forms of communications and solicitations make it possible for a prospective client the public to be informed about the need for legal services, and about the qualifications of available lawyers and law firms, without subjecting the prospective client layperson to direct in-person, telephone, or real-time electronic persuasion that may overwhelm the client's layperson's judgment.

\_\_[34]\_ The use of general advertising and written, recorded or electronic communications to transmit information from lawyer to prospective clientthe public, rather than direct in-person, live telephone, or real-time electronic contact, will help to assure that the information flows cleanly as well as freely. The contents of advertisements and communications permitted under Rule\_rule 32:7.2 can be permanently recorded so that they cannot be disputed and may be shared with others who know the lawyer.\_ This potential for informal review is itself likely to help guard against statements and claims that might constitute false and misleading communications, in violation of Rule\_rule 32:7.1. The contents of direct in-person, live telephone, or real-time electronic conversations between a lawyer and a prospective clientcontact can be disputed and may not be subject to third-party scrutiny.\_ Consequently, they are much more likely to approach (and occasionally cross) the dividing line between accurate representations and those that are false and misleading.

[45] There is far less likelihood that a lawyer would engage in abusive practices against an individual who is a former client, or with whom the lawyer has close personal or family relationship, or in situations in which the lawyer is motivated by considerations other than the lawyer's pecuniary gain. Nor is

there a serious potential for abuse when the person contacted is a lawyer. Consequently, the general prohibition in Rule rule 32:7.3(a) and the requirements of Rule rule 32:7.3(c) are not applicable in those situations. Also, paragraph (a) is not intended to prohibit a lawyer from participating in constitutionally protected activities of public or charitable legal- service organizations or bona fide political, social, civic, fraternal, employee, or trade organizations whose purposes include providing or recommending legal services to its members or beneficiaries.

\_\_[56] \_But even permitted forms of solicitation can be abused. \_Thus, any solicitation which contains information which is false or misleading within the meaning of Rule rule 32:7.1, which involves coercion, duress, or harassment within the meaning of Rule rule 32:7.3(b)(2), or which involves contact with a prospective clientsomeone who has made known to the lawyer a desire not to be solicited by the lawyer within the meaning of Rule rule 32:7.3(b)(1) is prohibited. \_Moreover, if after sending a letter or other communication to a client as permitted by Rule rule 32:7.2 the lawyer receives no response, any further effort to communicate with the prospective clientrecipient of the communication may violate the provisions of Rule rule 32:7.3(b).

\_\_[67]\_ This Rule\_rule is not intended to prohibit a lawyer from contacting representatives of organizations or groups that may be interested in establishing a group or prepaid legal plan for their members, insureds, beneficiaries, or other third parties for the purpose of informing such entities of the availability of and details concerning the plan or arrangement, which the lawyer or lawyer's firm is willing to offer. \_This form of communication is not directed to a prospective clientpeople who are seeking legal services for themselves. \_Rather, it is usually addressed to an individual acting in a fiduciary capacity seeking a supplier of legal services for others who may, if they choose, become prospective clients of the lawyer. \_Under these circumstances, the activity which the lawyer undertakes in communicating with such representatives and the type of information transmitted to the individual are functionally similar to and serve the same purpose as advertising permitted under Rule\_rule 32:7.2.

[78] The requirement in Rule rule 32:7.3(c) that certain communications be marked "Advertising Material" does not apply to communications sent in response to requests of potential clients or their spokespersons or sponsors. General announcements by lawyers, including changes in personnel or office location, do not constitute communications soliciting professional employment from a client known to be in need of legal services within the meaning of this Rulerule.

[89] Paragraph (d) of this Rule rule permits a lawyer to participate with an organization, which uses personal contact to solicit members for its group or prepaid legal service plan, provided that the personal contact is not undertaken

by any lawyer who would be a provider of legal services through the plan. The organization must not be owned by or directed (whether as manager or otherwise) by any lawyer or law firm that participates in the plan. For example, paragraph (d) would not permit a lawyer to create an organization controlled directly or indirectly by the lawyer and use the organization for the in-person or telephone solicitation of legal employment of the lawyer through memberships in the plan or otherwise. The communication permitted by these organizations also must not be directed to a person known to need legal services in a particular matter, but is to be designed to inform potential plan members generally of another means of affordable legal services. Lawyers who participate in a legal service plan must reasonably assure that the plan sponsors are in compliance with Rules-rules 32:7.1, 32:7.2 and 32:7.3(b). See 32:8.4(a).

# Rule 32:7.4 COMMUNICATION OF FIELDS OF PRACTICE AND SPECIALIZATION

- 3 | \_\_\_(a) A lawyer may communicate the fact that the lawyer does or does not practice in particular fields of law.
- 5 (b) A lawyer admitted to engage in patent practice before the United States
  6 Patent and Trademark Office may use the designation "Patent Attorney" or a
  7 substantially similar designation.
- 8 \_\_\_(c) A lawyer engaged in Admiralty practice may use the designation 9 "Admiralty," "Proctor in Admiralty" or a substantially similar designation.
- 10 | \_\_\_(d) A lawyer shall not state or imply that a lawyer is certified as a specialist in a particular field of law, unless:
  - \_\_\_(1) the lawyer has been certified as a specialist by an organization <u>or state</u> authority that the attorney can demonstrate is qualified to grant such certification to attorneys who meet objective and consistently applied standards relevant to practice in a particular area of lawthat has been approved by an appropriate state authority or that has been accredited by the American Bar Association; and
- 18 (2) the name of the certifying organization is clearly identified in the communication.
  - (3) the reference to the certification must be truthful and verifiable and may not be misleading in violation of rule 32:7.1; and-
    - (4) the reference by the lawyer that he or she is certified as a specialist states that the Supreme Court of Iowa does not recognize certifications of specialty in the practice of law and that certification is not a requirement to practice law in the State of Iowa.

## Comment

- [1] Paragraph (a) of this Rule rule permits a lawyer to indicate areas of practice in communications about the lawyer's services. If a lawyer practices only in certain fields, or will not accept matters except in a specified field or fields, the lawyer is permitted to so indicate. A lawyer is generally permitted to state that the lawyer is a "specialist," practices a "specialty," or "specializes in" particular fields, but such communications are subject to the "false and misleading" standard applied in Rule rule 32:7.1 to communications concerning a lawyer's services.
- \_\_[2] \_Paragraph (b) recognizes the long-established policy of the Patent and Trademark Office for the designation of lawyers practicing before the Office.

Paragraph (c) recognizes that designation of Admiralty practice has a long historical tradition associated with maritime commerce and the federal courts.

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[3] Paragraph (d) permits a lawyer to state that the lawyer is certified as a specialist in a field of law if such certification is granted by an organization or state authority that uses objective and consistently applied standards relevant to practice in a particular area of law. approved by an appropriate state authority or accredited by the American Bar Association or another organization, such as a state bar association, that has been approved by the state authority to accredit organizations that certify lawyers as specialists. Certification signifies that an objective entity has recognized an advanced degree of knowledge and experience in the specialty area greater than is suggested by general licensure to practice law. Certifying organizations may be expected to apply standards of experience, knowledge and proficiency to insure that a lawyer's recognition as a specialist is meaningful and reliable. In order to insure that consumers can obtain access to useful information about an organization granting certification, the name of the certifying organization must be included in any communication regarding the certification. Any reference that the lawyer is certified as a specialist must be verifiable, meet the requirements of rule 32:7.1, and include the disclaimer as required by paragraph (d)(4) of this rule.

# Rule 32:7.5 FIRM NAMES AND LETTERHEADS

- (a) A lawyer shall not use a firm name, letterhead or other professional designation that violates Rule rule 32:7.1. A trade name or uniform resource locator (URL) may be used by a lawyer in private practice if it does not imply a connection with a government agency or with a public or charitable legal services organization and is not otherwise in violation of Rule rule 32:7.1. Lawyers who use certain trade names or URLs, must -register the trade name or URL with the office of professional regulation. See Iowa Ct. R. 49.4.
- \_\_\_(b) A law firm with offices in more than one jurisdiction may use the same name or other professional designation in each jurisdiction, but identification of the lawyers in an office of the firm shall indicate the jurisdictional limitations on those not licensed to practice in the jurisdiction where the office is located.
- \_\_\_(c) The name of a lawyer holding a public office shall not be used in the name of a law firm, or in communications on its behalf, during any substantial period in which the lawyer is not actively and regularly practicing with the firm.
- \_\_\_(d) Lawyers may state or imply that they practice in a partnership or other organization only when that is the fact.
- (e) A lawyer, law firm, or an organization required to register a trade name or URL under Iowa Court Rule 49.4, shall display the name or names of one or more of its principally responsible attorneys, licensed to practice in Iowa, in all letterheads, signs, advertisements, cards, or other places where the trade name or URL is communicated to the public.

## Comment

[1] A firm may be designated by the names of all or some of its members, by the names of deceased or retired members where there has been a continuing succession in the firm's identity, by the name as it appears on a lawyer's current license to practice, or by a trade name such as the "ABC Legal Clinic." A lawyer or law firm may also be designated by a distinctive website address or comparable professional designation. Although the United States Supreme Court has held that legislation may prohibit the use Use of trade names in professional practice, use of such names in law practice is acceptable so long as it is not misleading. If a private firm uses a trade name that includes a geographical name such as "Springfield Legal Clinic," an express disclaimer that it is a public legal aid agency may be required to avoid a misleading implication. It may be observed that any firm name including the name of a deceased partner is, strictly speaking, a trade name. The use of such names to designate law firms has proven a useful means of identification. However, it is misleading to use the name of a lawyer not associated with the firm or a predecessor of the firm, or the name of a nonlawyer.

\_\_[2] \_With regard to paragraph (d), lawyers sharing office facilities, but who are not in fact associated with each other in a law firm, may not denominate themselves as, for example, "Smith and Jones," for that title suggests that they are practicing law together in a firm.

 [3] Not all trade names and URLs must be registered with the office of professional regulation. Iowa Court Rule 49.4 specifies the trade names and URLs that must be registered. To register a trade name or URL, a lawyer must complete and submit an application for trade name registration to the office of professional regulation as set forth in Iowa Court Rule 49.4, and file a trade name report with the office of professional regulation each year thereafter.

# Rule 32:7.6 POLITICAL CONTRIBUTIONS TO OBTAIN LEGAL ENGAGEMENTS OR APPOINTMENTS BY JUDGES

\_\_\_A lawyer or law firm shall not accept a government legal engagement or an appointment by a judge if the lawyer or law firm makes a political contribution or solicits political contributions for the purpose of obtaining or being considered for that type of legal engagement or appointment.

#### Comment

- \_\_[1] \_Lawyers have a right to participate fully in the political process, which includes making and soliciting political contributions to candidates for judicial retention election and other public office. Nevertheless, when lawyers make or solicit political contributions in order to obtain an engagement for legal work awarded by a government agency, or to obtain appointment by a judge, the public may legitimately question whether the lawyers engaged to perform the work are selected on the basis of competence and merit.\_ In such a circumstance, the integrity of the profession is undermined.
- [2] \_The term "political contribution" denotes any gift, subscription, loan, advance, or deposit of anything of value made directly or indirectly to a candidate, incumbent, political party, or campaign committee to influence or provide financial support for election to or retention in a judicial election or election to other government office. Political contributions in initiative and referendum elections are not included. For purposes of this Rulerule, the term "political contribution" does not include uncompensated services.
- engagement" denotes any engagement to provide legal services that a public official has the direct or indirect power to award; and (ii) the term "appointment by a judge" denotes an appointment to a position such as referee, commissioner, special master, receiver, guardian or other similar position that is made by a judge. Those terms do not, however, include (a) substantially uncompensated services; (b) engagements or appointments made on the basis of experience, expertise, professional qualifications and cost following a request for proposal or other process that is free from influence based upon political contributions; and (c) engagements or appointments made on a rotational basis from a list compiled without regard to political contributions.
- \_\_[4] \_The term "lawyer or law firm" includes a political action committee or other entity owned or controlled by a lawyer or law firm.
- \_\_[5]\_ Political contributions are for the purpose of obtaining or being considered for a government legal engagement or appointment by a judge if, but for the desire to be considered for the legal engagement or appointment, the lawyer or law firm would not have made or solicited the contributions. The purpose may be determined by an examination of the circumstances in which

the contributions occur. For example, one or more contributions that in the aggregate are substantial in relation to other contributions by lawyers or law firms, made for the benefit of an official in a position to influence award of a government legal engagement, and followed by an award of the legal engagement to the contributing or soliciting lawyer or the lawyer's firm would support an inference that the purpose of the contributions was to obtain the engagement, absent other factors that weigh against existence of the proscribed purpose. Those factors may include among others that the contribution or solicitation was made to further a political, social, or economic interest or because of an existing personal, family, or professional relationship with a candidate.

\_\_[6] \_\_If a lawyer makes or solicits a political contribution under circumstances that constitute bribery or another crime, Rule\_rule 32:8.4(b) is implicated.

# Rule 49.4 Trade Name Application And Registration

- **49.4(1)** Every trade name used by a lawyer, law firm, or an organization of lawyers shall be registered with the office of professional regulation prior to use and annually thereafter. If a uniform resource locator (URL) for a lawyer's, law firm's, or organization's web site is more than a minor variation on the official name of the lawyer, firm, or organization, it must be registered as a separate trade name. The following exceptions to registration shall apply:
- a. use in law firm names, whether practicing as a partnership, corporation, or other recognized business association, of the name or names of one or more deceased or retired members of a firm or a predecessor firm in a continuing line of succession.
- b. lawyers practicing in the name listed on the lawyer's current license to practice law in Iowa.
- c. non-profit organizations and state agencies providing legal services.
  - **49.4(2)** Each lawyer, law firm, or organization required to register a trade name or URL must first apply for use of the trade name or URL with the office of professional regulation. On or before April 1 of each year thereafter, the lawyer, law firm or organization shall file an annual report regarding that trade name or URL with the office of professional regulation. The office of professional regulation may prescribe electronic forms for the application and annual report and require submission of the application and report in those forms.
  - **49.4(3)** Each application for use of a trade name and each annual report of a trade name shall list the name and Iowa Court Information Systems (ICIS) personal identification number (PIN) of each lawyer admitted in Iowa and practicing under that trade name.
  - **49.4(4)** The lawyer, law firm, or organization filing an application or annual report shall pay to the office of professional regulation a fee prescribed by the supreme court for the cost of administering this rule.
  - **49.4(5)** The director of the office of professional regulation shall deny an application for approval of a trade name or URL which is duplicative of a trade name or URL previously registered. A denial may be appealed by petition to the supreme court. The applicant's notice of appeal must be filed with the clerk of the supreme court within fifteen days after mailing the denial to the applicant.
  - **49.4(6)** The office of professional regulation shall make available to the public each approved trade name or URL and the names of each lawyer admitted in Iowa and practicing under that trade name or URL.

**49.4(7)** The purpose of registration with the office of professional regulation is 1 2 to provide the public with a list of trade names and URLs together with the lawyer, law firm, or organization associated with those trade names and URLs. 3 Registration or rejection of registration of a trade name or URL with the office of 4 5 professional regulation does not mean that the trade name or URL is recognized as the property of the person registering the trade name or URL. 6 The ownership and right to use a trade name or URL is to be governed by 7 intellectual property law or other laws pertaining to the use and ownership of 8 9 trade names or URLs.